

# Office of the Municipal Corporation Rajnandgaon

Phone 7744224240, Fax 7744-404893

NO - 1420

## Short Notice Inviting Tender

date - 04-11-16

Commissioner Municipal Corporation invites tender from registered eligible companies/firm/agencies for the implementation of a mobile application for various services of the corporation covered as a part of the "Swachhata Survekshan 2017" under "Swachh Bharat Mission" of the Ministry of Urban Development, Government of India. The corporation wishes to implement the solution for a pilot project of 3 months which can later be extended for a longer duration.

Please send/submit the bid as per the below timelines:

1. Last date to purchase the tender document - 16 /11/2016 3:00 PM
2. Last date to submit the filled proposals - 17 /11/2016 3:00 PM
3. Date of opening of Bids - 18 /11/2016 4:00 PM

| S. No | Name of Work   | Earnest Money Deposit (in Rs) | Tender Cost (in Rs.) |
|-------|--|-------------------------------|----------------------|
| 01    | Implement a mobile application based platform on a monthly subscription basis covering the list of services as per the given format. | 1000/-                        | 300/-                |

The completely filled tender documents along with the requisite documents (proof of registration, financial capabilities, similar experiences etc) will need to be submitted by the vendor as per the timelines stated above along with the necessary EMD (in form of Demand Draft Payable to "The Commissioner, Municipal Corporation Rajnandgaon Tender Document Fees (in case of download from website, attach a DD of the same amount).

### Scope of Work:

In order to foster a healthy competition between cities, the Ministry of Urban Development (MoUD) started the "Swachh Survekshan" survey in 2017 across the country.

Following the same, the MoUD has issued guidelines for "Swachh Survekshan" 2017 which will conduct a survey to rank 500 cities (having a population of 1 lakh and above). The components covered in this survey are:

- ✓ Solid Waste Management (SWM) including road sweeping, municipal solid waste from residential, commercial areas and from construction & demolition waste.
- ✓ Individual, community and public toilets
- ✓ Open defecation free city/town strategy
- ✓ Information, education and behavior change communication (IEBC) strategy, and ICT based system to enhance Urban Local Body (ULB) operations.

A mobile application (Android based) is desired under the scope of this initiative that covers all the services as per the given format. The application shall be in Hindi/English language and can be downloaded from Google play store by the citizens and the corporation employees for free.

The mobile app shall be integratable with the external devices (like Bluetooth printer, bar code scanner etc) and also should be GPS enabled. SMS integration is also desired in few of the services.

Corporation will maintain all the necessary records (ex List of Toilets in city, Longitude/latitude, location, location, routes of waste collection centers etc) in the app for which necessary manuals and formats are to be provided by the vendor for easy execution.

### Terms & Conditions:

1. The financial offer quoted in this bid shall be valid for a period of 60 days from the date of bidding.
2. Tenders not submitted in the requisite manner shall be subject to rejection.

3. The technical and financial bid of the tender shall be separate packed (in two separate envelopes) within a single large envelope.
4. The financial bid of the bidders, who had qualified the technical bid, shall be opened on same day or on next day as per the decision of Tender Committee.
5. The Agency will have to ensure that their written queries for this document should reach the ULB office no later than 3 days before the date of opening of Tender.
6. ULB may terminate the EOI process at any time and without assigning any reason. ULB makes no commitments, express or implied, that this process will result in a business transaction with anyone.
7. All the pages of the proposal must be sequentially numbered and must contain the list of contents with page numbers, sealed and signed by authorized signatory.
8. Bids received after the due date and the specified time (including the extended period if any) for any reason whatsoever, shall not be entertained and shall be returned unopened.
9. The agency shall submit along with bid document copies of Audited Balance Sheets and Profit & Loss Account along with details of the project under taken.
10. Offers through Telegraph/ Fax/Emails or open offers etc. received shall be summarily rejected.
11. Any conditions of the bidder sent along with proposal if any, shall not be binding upon ULB.
12. It is not binding on ULB to accept the lowest of the bidding. ULB shall give preference to the bid that has an overall optimum solution, both technical & financial.
13. TDS as applicable on date will be deducted from Company actual bill submitted for payment.
14. The bidder must provide the training manuals for the developed system and also provide Centralized training to the ULB at a centralized location in Raipur, CG.
15. ULB will bear the expense for the travel in case of extra training required.
16. The Bidder will provide necessary Web Space to store the Data used in this ICT Solution.
17. Financial bid is to be filled as per the enclosed format. No overwriting shall be there in the price bid by the vendor.
18. Payment terms – The payment for the order value shall be released on successful implementation of the mobile application.
19. The bidder will have to develop & provide the whole application within one month of issue of work order. In case of delay in delivering the proposed solution, a penalty of 5% each week will be charged up to a maximum of 20% of the total order value.
20. In case of any dispute between the parties, the arbitration shall be at Raipur

  
02/11/16

Commissioner,

**Municipal Corporation Rajnandgaon  
Chhattisgarh CG**

# Price Bid Format

Please provide detail financial implication to the ULB as per the below format.

| Section  | Monthly Charges (in Rs.) | Duration | Total Amount (in Rs.) |
|--|--------------------------|----------|-----------------------|
| <b>Basic Modules</b>   |                          |          |                       |
| Collection of Construction & Demolition Waste - Request a Pickup       |                          | 3 Months |                       |
| Find Bin Near Me   |                          |          |                       |
| Nearest Toilet Finder - Public/community or free/paid                  |                          |          |                       |
| Toilet my Right  |                          |          |                       |
| Apply for toilet under SBM   |                          |          |                       |
| Rate the toilet  |                          |          |                       |
| Grievance redressal  |                          |          |                       |
| Swachhata Ambassador - See List  |                          |          |                       |
| <b>Advance Modules</b>   |                          |          |                       |
| Collection of Construction & Demolition Waste - Pay Online             |                          | 3 Months |                       |
| Bulk Waste Collection Plan (Route, Schedule etc) - Commercial          |                          |          |                       |
| Bulk Waste Collection Plan (Route, Schedule etc) - Residential         |                          |          |                       |
| Swachhata Ambassador - Discussion platform                             |                          |          |                       |
| Report OD  |                          |          |                       |
| Provision for fine for OD  |                          |          |                       |
| Place Bin Near Me  |                          |          |                       |
| Tracking of Garbage Trucks - Locate me over map                        |                          |          |                       |
| Find Safai Mitra Near Me   |                          |          |                       |
| Toilet Log Book (Number of users & cleanliness)                        |                          |          |                       |
| Garbage Charge - Notify through Composite Statement                    |                          |          |                       |
| Garbage Charge - Notify through SMS Integration                        |                          |          |                       |
| Garbage Charge - Collection through online payment                     |                          |          |                       |
| Garbage Charge - Collection from Door-to-Door through Portable Printer |                          |          |                       |
| <b>Total Amount (in Rs.)</b>   |                          |          |                       |

**Note:** Taxes extra will be paid as applicable.

**Declaration:**

This is to certify that I/We before signing this job assignment have read and fully understood all the terms and conditions contained in the document and undertake myself/ourselves to strictly abide by them.

**Signature of the Company With Name,  
Designation, Seal & Date**